



ODISHA STATE WAREHOUSING CORPORATION

ଓଡ଼ିଶା ରାଜ୍ୟ ପଣ୍ୟାଗାର ନିଗମ

Notice Inviting Tender (NIT) Document

Admn/Misc/496/2026/336 Date:22.01.2026

Dedicated Managed Internet Leased Line (ILL-1:1) Services at 52 depots of Odisha State Warehousing Corporation (OSWC)

Availability of NIT Document : Dt. 22.01.2026
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Last Date for Submission of Bid : Dt. 11.02.2026, 03.00 PM
Place of Submission of NIT Document: Odisha State Warehousing Corporation

Plotno:2, Bhubaneswar Road
Bhubaneswar, Odisha,

Pin-751006

Phone: 0674-2575157

Date and Time of Opening of Tender: Dt. 11.02.2026, 04.00 PM

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SECTION-I

NOTICE INVITING TENDER

For and on behalf of the Odisha State Warehousing Corporation, bids are invited from interested parties in the GeM portal to undertake the work for **Dedicated Managed Internet Leased Line (ILL-1:1)** Services at 52 depots at different Godwns (Warehouses) throughout Odisha, for Odisha State Warehousing Corporation (OSWC).

The NIT document can be downloaded from the web site <https://www.oswc.in> and [GeM](#) Portal, from 22.01.2026 to 11.02.2026. Further amendments/corrigendum/other communication regarding this tender will be available only on <https://www.oswc.in> and [GeM](#) Portal and will not be published in the print media.

The Managing Director, OSWC reserves the right to accept/reject any and part thereof or the entire tender without assigning any reason thereof.

Managing Director
Odisha State Warehousing Corporation
Plot no: 2, Cuttack Road
Bhubaneswar-751006, Odisha
Phone:0674-2575157

SECTION-II

INVITATION FOR BIDS

1.1 INTRODUCTION

The Odisha State Warehousing Corporation (OSWC), a statutory PSU under the Co-operation Department, Govt. of Odisha, was set up in 1958 under the Agricultural Produce (Development and Warehousing) Corporations Act, 1956 which was a Central Act. The Corporation was subsequently brought under the purview of the Warehousing Corporations Act, 1962 – also a Central Act -by virtue of which the earlier Act was repealed. The main purpose of the Odisha State Warehousing Corporation (OSWC) is:

1. To acquire and build godowns and warehouses at such places in the State, as it may, after consultation with the Central Warehousing Corporation determine.
2. To run warehouses in the State for the storage of agricultural produce, seeds, manures, fertilizers, agricultural implements and notified commodities.
3. To arrange facilities for transport of agricultural produce, seeds, manures, fertilizers, agricultural implements and notified commodities to and from warehouses.
4. To act as an agent of the Central Warehousing Corporation or of the Government for the purpose of the purchase, sale, storage and distribution of agricultural produce, seeds, manures, fertilizers, agricultural implements and notified commodities.

1.2. BACKGROUND

On behalf of Odisha State Warehousing Corporation (OSWC), Bhubaneswar Online tender through **GeM Portal** is floated by Managing Director, OSWC for the dedicated Internet Leased Line Services (ILL-1:1) of **fully dedicated, unshared and high quality 10 Mbps symmetric bandwidth without any compression factor (1:1) through Optic Fiber Cable (OFC)** link to 52 warehouses of OSWC as per Annexure-A [Enclosed having the List of Depots]. OSWC will award the contract to the successful bidder whose bid has been determined to be substantially responsive and has been determined as the Lowest Price bid (L1).

The Managing Director, OSWC reserves the right to accept/reject proposals or stop the process of approval at any stage, at its sole discretion without assigning any reason and shall bear no liability whatsoever consequent upon such decision. Mere submission of online bid will not confer any right for carrying out the job.

1.3 BILL OF QUANTITY (BOQ)

Bill of Quantity (BOQ)		
SL. No.	Item Description	Quantity
01	Onetime Cost for undertaking the work for Dedicated Managed Internet Lease Line	52 depots for 24 months

Note:-If the number of depots during the agreement period shall be increased or decreased, the bidder should establish/disconnect the Dedicated Managed Internet Lease Line (ILL) connections and payment shall be made proportionately.

SECTION-III

GENERAL TERMS & CONDITIONS

SCOPE OF WORK:

1. The Internet Service Provider (ISP) must provide Dedicated Managed Internet Leased Line Service (1:1) of 10 Mbps Bandwidth at **52 warehouses** of OSWC as Mentioned in Annexure-A over Optical Fiber Cable (OFC) with 1:1 contention ratio at Symmetrical Bandwidth all the time (24×7).
2. The Internet Service Provider must provide **Managed ILL Service (with Router) and intranet** at all the 52 Locations as mentioned. This shall include installation, configuration of Networking devices, Monitoring Link performances continuously, handling of breakdowns proactively, providing monthly SLA reports (in the prescribed format), providing security and stability. A Managed Internet Leased Line (ILL) is a dedicated, symmetric, always-on internet connectivity service provided by a licensed ISP, where the ISP is responsible for end-to-end provisioning, operation, monitoring, maintenance, and SLA compliance of the link, including last-mile connectivity and associated network equipment. All networking equipments should be giga interface to ensure future readiness.
3. **The selected Service Provider must provide Local LAN Maintenance Support at all the 52 warehouses (without any extra payments).**
4. The selected Service Provider should have "Unified License" from Govt. of India for providing internet service across the state of Odisha.
5. The selected Service Provider shall provide **/29 public IP pool for each location** (without any extra payments).
6. The selected Service Provider must have facility to increase or decrease the Bandwidth of managed ILL connection as per the request of the competent authority based on the requirement.
7. The selected Service Provider must be able to provide **additional bandwidth on demand within 24 hrs. (Or as and when required) without any extra payments.**
8. **Downtime Calculation:** Downtime shall be calculated as $[(\text{Total Time} - \text{Down Time}) / \text{Total Time}] \times 100$ based on **monthly basis**. Deduction in payment will be made for downtime in the quarterly bills raised by the selected Service Provider.
9. The response time for attending the faults will be **1 hour** after they are reported to the selected Service Provider. The selected Service Provider will rectify the faults within **8 hours** failing which; the selected Service Provider shall have to arrange temporary replacements without any extra payments. The services shall be provided on 24×7 days basis.

10. The selected Service Provider should ensure that the local loop provisioning does not violate any regulations as laid by Government of India / TRAI in respect of such links / networks. The selected Service Provider shall be responsible for making all the payments towards the local loop charges /rentals/WPC charges etc.
11. Before quoting, the interested bidder should visit the office/depots of OSWC during working hours to ascertain the compatibility & feasibility of the existing network system, if any. In case, any up gradation /maintenance of the existing infrastructure related to networking is required, the same should also be included in the installation work.
12. The selected Service Provider must provide a 2 KVA connection at the internet termination point without any extra payments.
13. The selected Service Provider must provide the connection to the Admin Building/Block and weighbridge room through OFC/RF/LAN Cable/Wireless of the depot.

ELIGIBILITY CRITERIA :-

Bidders should conform to the eligibility criteria given below and to this effect must produce the required supportive documents /information as indicated against each as part of their technical Bid:

Sl. No	Eligibility Criteria	Documents required
1	The bidder must be registered in India as a public /private Limited Company under relevant acts and must be in business in the state of Odisha for last 5 years and above from the date of incorporation on last date of the submission of proposal.	1. Certificate of Incorporation/Registration, Memorandum & Articles of Association 2. Copy of PAN 3. Copy of Goods and Services Tax Identification Number (GSTIN). 4. Proof of Business Operation in Odisha since last 5 years and above.
2	The bidder should have an average annual turnover of ₹5 crores during the last 3 financial years (2022-23, 2023-24 & 2024-25).	Copies of audited balance sheet for the last three financial years and CA certificate certifying that the bidder is having an average annual turnover more than 5 crores during the last three financial years from internet leased line service.

3	The Service Provider should have " Unified ISP License " from Govt. of India for providing internet service across the state of Odisha.	Copy of ISP License Agreement for the provision of Internet Service issued by DoT, Govt. Of India to be submitted.
4	The Internet Service Provider must have Local Office and Network Operating Center /Data Center in Odisha	Valid Address Proof (Copy of Telephone Bill/ PAN/ Electricity Bill/ Rent Agreement etc.) along with an undertaking to be submitted along with the Bid.
5	Service Provider must have worked in Similar Multi Location Connection project (more than 30 locations) within 3 Years in Odisha ending 31 st March 2026.	Work orders/ Contract Document along with the Completion of Work Certificates from the clients to be submitted along with the Bid.
6	The bidder should not have been blacklisted by Central / State Govt. Institutions for any means of non-obligation.	Self-Declaration on the Bidder Letter Head as per the format enclosed in Annexure-B.

Bid Security/Earnest Money Deposit (EMD):

- a) EMD is to be furnished by the bidder as mentioned below.

Sl. No.	Category Description	EMD Amount
1	Supply of dedicated & managed Internet Leased Line Services (ILL-1:1) of fully dedicated, unshared and high quality 10 Mbps symmetric bandwidth without any compression factor (1:1) through Optic Fiber Cable (OFC) link to 52 warehouses of OSWC	₹ 5,00,000/- (Rupees Five Lakh Only)

- b) The EMD shall be only in the form of Demand Draft (DD)/Bank Guarantee (BG) in favor of **Odisha State Warehousing Corporation (OSWC)**, payable at Bhubaneswar drawn in any schedule bank. (Annexure-C1) The validity of DD/BG should be at least six months from the date of floating of tender (For bank details refer Annexure-D).

- c) Bidder should write the organization name at the back side of the DD (if submitted).
- d) The demand draft shall be submitted along with General bid envelope. Bids without EMD shall be rejected.
- e) If the EMD is in the form of Bank Guarantee (BG), then the Format for Bank Guarantee for Earnest Money Deposit is mentioned in Annexure-C1 of this NIT.
- f) The EMD shall be forfeited if a bidder withdraws its bid during the period of bid validity.
- g) The EMD of unsuccessful bidders will be returned to them within two months of selection of ISP.
- h) In case of a successful bidder the EMD may be forfeited if the bidder fails to accept the Work Order.
- i) EMD may be exempted for MSME and Startup Registered Organizations as per Government of Odisha Guidelines. Under MSE category, only manufacturers for goods and Service Providers for the relevant Services as mentioned in NIT, are eligible for exemption from EMD.

OTHER CONDITIONS:

1) Local Conditions:

It shall be the responsibility of each Bidder to fully inform/acquaint / familiarize itself with local conditions and factors, which may have any effect on the execution of services to be rendered under the contract.

The OSWC shall presume that the Bidder has understood and agreed that all the relevant factors have been kept in view while submitting the online bid. No financial adjustment arising thereof shall be permitted by OSWC, on the basis of any non-clarity of information about local conditions being pleaded by the Bidder.

Further, no claim for financial adjustment being made by Bidder after the contract has been awarded based on the online bid will be entertained by the OSWC.

2) Payment Terms & Conditions:

- i. Payment will be paid by the corporation in quarterly basis upon submission of the GST Invoice by the Service Provider.

- ii. The payment shall start after completion of first quarter from the date of go-live.
- iii. Go-live date shall be declared by the competent authority of OSWC after submission of proof of ILL connection in all the 52 depots by the ISP in a form of certificate jointly signed by the concerned depot in-charge and the ISP followed by a dry run test and proof of internet speed (upload and download) from an authenticated source.
- iv. There shall be no advance payments made during the project period.
- v. Liquidated Damage, shall be levied for not meeting the SLA.

3) Contract Period:

The contract period for providing the Internet Leased Line connectivity to OSWC would be initially for 24 months from the date of go live and may be further extended to another 12 months at the same rate, terms & conditions upon satisfactory Services provided by the selected Service Provider, which is at the sole discretion of OSWC, based on the requirement. The ISP cannot claim any hike, in case of extension of the agreement. OSWC reserves the right to cancel the contract by giving a written notice of 30 days to the service provider in case of breach of agreement/unworkmanship/performance by the ISP.

4) Submission of Bid:

The Bid shall be submitted only through online mode on the GeM Portal along with all the Required Documents. The bidder must upload the entire NOT copy, duly signed on each page with seal on GeM portal. Incomplete/illegible bids shall be summarily rejected.

5) Award of Contract:

The Bidder with the lowest quoted value will be accepted by OSWC and communicated to the successful bidder through a acceptance letter. After receiving the acknowledgement of the acceptance letter, “acceptance of bid” letter, Letter of Intent (LoI) will be issued by OSWC followed by issuance of Notification of Award (NoA).

In the event of the successful Bidder falling to execute the work order the next lowest Bidder will be awarded the contract. Reverse Auction would be conducted amongst all the technically qualified bidders as per the guidelines of the GeM portal.

6) Commencement & Timeline of completion of Contract:

After submission of PBG, and execution of agreement, work order will be issued by OSWC. The Service Provider should commence the work within **7 days** from the date of issue of work order. The entire work must be completed **within 45 days** from the date of issue of work order.

If the entire project work will not be completed within the stipulated time, penalty will be imposed on service provider @Rs.200/- per day and maximum capped at 10% of the total contract cost.

7) Performance Security

The bidder shall furnish a Performance Bank Guarantee (PBG) of 5% (Five Percent) of the total Contract Value excluding tax as performance security, on or before the signing of the subsequent agreement for the contract, typically within 15 days from the notification of award (NoA), unless specified to the contrary (Performance Bank Guarantee).

The Performance Bank Guarantee should be valid for a period of 2 Years & 6 Months (30 months) and shall be kept valid till completion of the Project which covers the warranty period of 2 years from the date of go live and additional 6 months. The Bidder shall be responsible for extending the validity date and claim period of the Performance Bank Guarantee as and when it is due on account of non-completion of the project contract period. The PBG must be from the nationalized bank only in India (For bank details refer Annexure-D).

The format for the Performance Bank Guarantee is mentioned in Annexure: C2 of this NIT document. In case the successful Bidder fails to submit Performance Bank Guarantee within the time stipulated, the Purchaser (OSWC) may at its sole discretion cancel the Letter of Intent (LoI) and the Notification of Award (NoA) and forfeit EMD, in case furnished by the Bidder, in addition to any other right available to it under this NIT.

In case of non-submission of PBG by the bidder or refusal to execute the work after issuance of Work Order, the bidder will be debarred from participating in any tender of OSWC for a period of 2 years.

8) Service Provider Obligations:

1. The Service Provider shall responsible for providing the leased line internet connectivity at all the time throughout the contract period.
2. The Service Provider shall be responsible for supply, installation, configuring and commissioning of hardware at all the OSWC offices and maintained the necessary internet speed of connectivity, as mentioned in the NIT.
3. The Service Provider will do preventive maintenance once a quarter for upkeep of the systems running.

9) Service Level Agreement:

During the SLA period the uptime should be 99.5% except in case of any ***Force Majeure***.

The term “**Force Majeure**”, as used in this Contract, shall only mean:

(i) riot, war, invasion, act of foreign enemies, hostilities (whether war be declared or not), acts of terrorism, civil war, rebellion, revolution, military invasion, insurrection of military or usurped power; or

(ii) Act of god such as earthquake, flood (excluding normal seasonal rain), tsunami, or any other natural disaster, but excluding weather conditions as such, regardless of severity; or

(iii) fire or explosion (being fire or explosion not caused by the negligence of the affected party i.e. the ISP or its subcontractors); or

(iv) acts of Government which could not have been reasonably anticipated or controlled which makes performance impossible or impracticable.; or

(v) Epidemic and/ or pandemic affecting the Services except if the services fall under any exempted category.

10) Liquidated damage (For Non-Performance)

During the SLA period, the ISP shall ensure proper functioning of leased line for an **uptime of 99.5%** for protected service. Liquidated damages shall be levied as per agreed SLA, if there is any non-performance.

The same will be measured in a quarterly basis.

Availability of service shall be worked out quarterly basis.

a) The standard SLA to be offered:

Uptime:99.5% Monthly 24x7 basis

Link Latency : 150ms

Packet Loss: 1 Out of every million packets in 24 Hrs.

b) Non-Performance Deduction(NPDs) for protected services:

Total Down time (In Hrs.)	Uptime or availability in a month	Deduction
Up to 4 Hrs.	$\geq 99.5\%$	0
Up to 11 Hrs.	$\geq 98.5\%$	2% of Monthly Rental Charges
Up to 18 Hrs.	$\geq 97.5\%$	4% of Monthly Rental Charges
Up to 26 Hrs.	$\geq 96.5\%$	6% of Monthly Rental Charges
Up to 33 Hrs.	$\geq 95.5\%$	8% of Monthly Rental Charges
More than 33 Hrs.	$\leq 95.5\%$	No Rental Charges for Entire Month

c) If the circuit uptime for the month is below the uptime of 99.5% as guaranteed above, then a total of 4 Hrs resolution time for month is allowed for the purpose of NPD (Non-Performance Deductions) calculation. Non-performance deduction at the rate of 2% of monthly rental charges for the circuit shall be deducted as per the details given above on prorata basis. For this purpose, the number of hours in the month is taken as 720 Hrs.

d) The Internet Service Provider must provide monthly SLA reports for each depot separately and a consolidated report for all the depots on a quarterly basis in the prescribed format.

11) BID VALIDITY

- a) Each Bid shall be deemed to be affirm and irrevocable offer, and shall remain valid and open for a period of Ninety (90) days from the opening of Technical Bid.
- b) In exceptional circumstances, such time period may be extended by another thirty (30) days upon mutual consent between Corporation and technically qualified bidders through GeM portal only.

12) SETOFF

Any sum of money due and payable to the contractor under this contract may be appropriated by the Corporation and set-off against any claim of the Corporation for the payment of any sum of money arising out of or under any other contract made by the contractor with the Corporation.

13) Extension

The agreement can be extended for a period of 12 months after successful completion of the contract upon mutual consent and only after satisfactory performance by the service provider. This extension is at the sole discretion of OSWC.

14) Exit Management

Hardware Return: All ISP-supplied equipment (routers, modems, firewalls) remains the property of the ISP and must be collected by the ISP at the contract end. No additional cost can be claimed by the ISP for this process.

Or

The Purchaser (OSWC), if desires can buy the hardware from the ISP at the price (after depreciation) offered by the ISP.

Documentation Handover: ISP must provide the network configuration details (IP addresses, routing, firewall rules) and other relevant documents as desired by the OSWC to the OSWC and/ or incoming ISP.

Service Continuity: The ISP must maintain the link until a new provider for the said service or arrangement is operational. In this case, the payments for the additional period from the date of termination of the agreement shall be made on pro rata basis. No additional/ revised rates can be claimed by the ISP in this caase.

Exit Certificate: OSWC shall issues a handover/exit certificate confirming completion of obligations.

Penalties: Non-compliance of any of the T&C as mentioned in the exit management clause by the ISP shall lead to withheld of payments.

15)Jurisdiction:

Any dispute arising under this document will be referred either by OSWC and/or the Bidder to MD, OSWC and the decision made by the MD, OSWC will be treated as final. The courts at Bhubaneswar alone will have the jurisdiction to try any matter, dispute or reference between parties arising out of this Quotation/contract accordingly.

Managing Director
Odisha State Warehousing Corporation
Plot no: 2, Cuttack Road
Bhubaneswar-751006, Odisha
Phone:0674-2575157

SECTION-V

Financial Bid for ILL Connection

(To be in Company letter head)

Sl. No.	Description	Cost(Incl.GST)
1	Total Cost B = A×52×24	
A = Monthly charges per depot for providing 10 Mbps		

Note:-

- All the above price would be in INR only, including GST.
- The above price would include Two Years Warranty & Support.
- L1 will be decided based on the Lowest **Total Cost Including GST (B)**
- The bidder has to compulsorily quote the total cost for the entire 52 depots. In case bidder fails to quote both in the GeM portal and the table above for any reason, the bid would be summarily rejected.
- Above is indicative, however the number of depots may increase or decrease at the time of placing the purchase order as per actual/during the agreement period.
- The tax rates will be mentioned as per standards.

SECTION-VI

LIST OF ENCLOSURES

List of Warehouses of OSWC District Wise

Sl. No.	District Name	Name of the depots (Present Requirement)	No of Depots	Name of the depots (Future Requirement)	No of Depots
A	B	C	D	E	F
1	Angul	Angul, Boinda	02	Talcher	01
2	Bolangir	Bolangir, Malmunda, Kantabanji*, Charbhata	04	Titlagarh	01
3	Balasore	Balesore	01		
4	Bargarh	Nagenapali, Kendpalli, Attbira, Godbhaga	04	Barpalli	01
5	Bhadrak	Bhadarak	01	<u>Chandbali</u>	01
6	Boudh	Boudh	01		
7	Cuttack	Jagatpur I	01	<u>Jagatpull Banki</u>	02
8	Deogarh	Deoghar	01		
9	Dhenkanal	Dhenkanal	01		
10	Gajapati			<u>Parlakhemundi</u>	01
11	Ganjam	Jagannathpur	01		
12	Jagatsinghpur	Jagatsinghpur I & II*	02		
13	Jajpur	Dhanmandal	01		
14	Jharsuguda	Jharsuguda	01		
15	Kalahandi	Bhawanipatna I & II*, Junagarh, Dharamagarh, Jaipatna, Kesinga	06		
16	Kandhamal	Phulbani	01		
17	Kendrapara			Kendrapara	1
18	Keonjhar	Anandpur	01	<u>Keonjhar</u>	01
19	Khordha	Jatni, Bhubaneswar	02		
20	Koraput	Jeypore, Borigumma	02	Kotpad	01
21	Malkangiri	Malkangiri I & II*	01		
22	Mayurbhanj	Baripada, Karanjia, Rairangpur	03	Udala	01
23	Nabarangpur	Nabrangpur, Umerkote, Raighar	03		
24	Nayagarh	Nayagarh*	01		
25	Nuapada	Dumerpani*, Khariar Road, Rajkhariar	03		
26	Puri	Sakhigopal, Nimapara	02		
27	Rayagada	Rayagada, Gunupur	02	Jemedipeta	01
28	Sambalpur	A Katapalli*,	01	Duragapalli	01

29	Sonepur	Sonepur	01	S Rampur, Mahadevpalli	02
30	Sundargarh	Ujjalpur, Kutra	02	Sundargarh	01
Grand Total			52		16

*Depots with two campuses

#Depots with underlines have deposits

To

**THE MANAGING DIRECTOR
ODISHA STATE WAREHOUSING CORPORATION
PLOT NO: 2, CUTTACK ROAD,
BHUBANESWAR-751006, ODISHA
PHONE: 0674-2575157**

Subject: - Selection of Dedicated Managed Internet Leased Line (ILL-1:1) Services at 52 depots of Odisha State Warehousing Corporation (OSWC)

Sir

In response to the NIT No.: XXX-XXX-XXX, Date-XX-XX-2026 for NIT titled " Selection of Dedicated Managed Internet Leased Line (ILL-1:1) Services at 52 depots of Odisha State Warehousing Corporation (OSWC).", as an Owner/Partner/Director (Organization name)

_____ I/We hereby declare that presently our Company/firm is not under declaration of ineligible for corrupt & fraudulent practices, blacklisted either indefinitely or for a particular period of time, or had work withdrawn, by any State/Central Government/PSU.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken. my/ our security deposits (Bid/Performance Security) may be forfeited in full and the tender if any to the extent accepted may be cancelled.

Thanking you,

Signature

(Authorised Signatory)

Seal:

Date:

Place:

Name of the Bidder:

Place:

Date:

Signature & Seal of the Bidder

Format for Bank Guarantee for Earnest Money Deposit (EMD)

To,

Managing Director
Odisha State Warehousing Corporation
Plot no: 2, Cuttack Road
Bhubaneswar-751006, Odisha
Phone: 0674-2575157

Subject: - Selection of Dedicated Managed Internet Leased Line (ILL-1:1) Services at 52 depots of Odisha State Warehousing Corporation (OSWC).

Whereas <<Name of the bidder>> (hereinafter called 'the Bidder') has submitted the bid for Submission of NIT No.: XXX-XXX-XXX, Date: XX-XX-2026 for Selection of Dedicated Managed Internet Leased Line (ILL-1:1) Services at 52 depots of Odisha State Warehousing Corporation (OSWC)

Know all Men by these presents that we <<Name of the Bidder>> having our office at <<Address>> (hereinafter called "the Bank") are bound unto the <<Nodal Agency>> (hereinafter called "the Purchaser") in the sum of Rs. <<Amount in figures>> (Rupees <<Amount in words>> only) for which payment well and truly to be made to the said Purchaser, the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this <<Date>>

The conditions of this obligation are:

1. If the Bidder having its bid withdrawn during the period of bid validity specified by the Bidder on the Bid Form;
or
2. If the Bidder, having been notified of the acceptance of its bid by the Purchaser during the period of validity of bid
 - a. Withdraws his participation from the bid during the period of validity of bid document; or
 - b. Fails or refuses to participate in the subsequent Tender process after having been short listed;

We undertake to pay to the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to <<insert date>> and including <<extra time over and above mandated in the NIT>> from the last date of submission and any demand in respect thereof should reach the Bank not later than the above date.

NOTWITHSTANDING ANYTHING CONTAINED HEREIN:

- i) Our liability under this Bank Guarantee shall not exceed Rs. <<Amount in figures>> (Rupees <<Amount in words>> only)
- ii) This Bank Guarantee shall be valid upto <<insert date>>)

- iii) It is condition of our liability for payment of the guaranteed amount or any part thereof arising under this Bank Guarantee that we receive a valid written claim or demand for payment under this Bank Guarantee on or before <<insert date>>) failing which our liability under the guarantee will automatically cease.

(Authorized Signatory of the Bank)

Seal:

Date:

Performance Bank Guarantee

To,

Managing Director
Odisha State Warehousing Corporation
Plot no: 2, Cuttack Road
Bhubaneswar-751006, Odisha
Phone: 0674-2575157

Subject: - Selection of Dedicated Managed Internet Leased Line (ILL-1:1) Services at 52 depots of Odisha State Warehousing Corporation (OSWC).

Whereas, <<name of the supplier and address>> (hereinafter called “the bidder”) has undertaken, in pursuance of contract no. <Insert Contract No.> dated. <Date> to provide services for Selection of Dedicated Managed Internet Leased Line (ILL-1:1) Services at 52 depots of Odisha State Warehousing Corporation (OSWC). (hereinafter called “the beneficiary”)

And whereas it has been stipulated by in the agreement that the bidder shall furnish you with a bank guarantee by a recognized bank for the sum specified therein as security for compliance with its obligations in accordance with the agreement;

And whereas we, <Name of Bank> a banking company incorporated and having its head /registered office at <Address of Registered Office> and having one of its office at <Address of Local Office> have agreed to give the supplier such a bank guarantee.

Now, therefore, we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of <<Cost of Service>> in (words) and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the agreement and without cavil or argument, any sum or sums within the limits of <<Cost of Service>> (in Words) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the bidder before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the agreement to be performed there under or of any of the agreement documents which may be made between you and the Bidder shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification. This Guarantee shall be valid until <<<insert date>>>

Notwithstanding anything contrary contained in any law for the time being in force or banking practice, this guarantee shall not be assignable or transferable by the beneficiary i.e. OSWC. Notice or invocation by any person such as assignee, transferee or agent of beneficiary shall not be entertained by the Bank.

NOTWITHSTANDING ANYTHING CONTAINED HEREIN:

- i) Our liability under this bank guarantee shall not exceed <<amount>> (Amt. in words).
- ii) This bank guarantee shall be valid up to <<insert date>>.
- iii) It is condition of our liability for payment of the guaranteed amount or any part thereof arising under this bank guarantee that we receive a valid written claim or demand for payment under this bank guarantee on or before <<insert date>> failing which our liability under the guarantee will automatically cease.

(Authorized Signatory of the Bank)

Seal:

Date



OSWC Bank Details

Bank Name:-SBI

A/c No. 10066713068

IFSC: SBIN0007047

Address: Laxmisagar Branch

Plot No- 236 Cuttack Road, Bhubaneswar -751006, Odisha

Format for monthly SLA report of NPD



Name of the Warehouse/Depot	
Name of the Depot In-charge	
Month & Year	
Quarter No.	
Name of the Service Provider	

Category		Distribution of 720 Hrs (30×24 Hrs)*
Total Down time (In Hrs.)	Uptime or availability in a month	
Up to 4 Hrs.	≥99.5%	
Up to 11 Hrs.	≥98.5%	
Up to 18 Hrs.	≥97.5%	
Up to 26 Hrs.	≥96.5%	
Up to 33 Hrs.	≥95.5%	
More than 33 Hrs.	≤95.5%	
	Total	720 Hrs

*The ISP must attach the relevant documents as proof.

(Signature of the Authorised Representative of the ISP)

(Signature of the Depot In-charge)

Seal:

Seal:

Date:

Date:

Annexure:1
(To be in Company letter head)

Bidder's General Information

Sl. No.	Information	Details
1.	Name of Bidder	
2.	Registered Address of Bidder	
3.	Address for Communication	
4.	Name, Designation and Address of the contact person to whom all references shall be made regarding this Tender	
5.	Telephone no. of contact person:	
6.	Mobile no. of contact person:	
7.	Fax no. of contact person:	
8.	E-mail address of contact person:	
9.	GST Number of the Firm	
10.	PAN No. of the firm	
11.	EPF Registration No	
12.	ESIC Registration No.	
13.	Address of local office in Odisha, if any	
14.	Name and contact details of the contact person in Odisha, if any	
15.	Average Annual Turnover: FY 2022-23 FY 2023-24 FY 2024-25	

Annexure:-2
(To be in Company letter head)

Bidder's Authorisation Certificate

To,

Managing Director
Odisha State Warehousing Corporation
Plot no: 2, Cuttack Road
Bhubaneswar-751006, Odisha
Phone: 0674-2575157

Subject: - Selection of Dedicated Managed Internet Leased Line (ILL-1:1) Services at 52 depots of Odisha State Warehousing Corporation (OSWC).

Sir,

With reference to the NIT No.: XXX-XXX-XXX, Date :XX-XX-2026, Ms./Mr. <Name>, <Designation> is hereby authorized to attend meetings & submit pre-qualification, technical & commercial information as may be required by you in the course of processing the above said Bid. S/he is also authorized to attend meetings & submit technical & commercial information as may be required by you in the course of processing above said application. Her/his contact mobile number is _____ and Email id is _____. For the purpose of validation, his/ her verified signatures are as under.

Thanking you,

Signature
(Authorised Signatory)

Verified Signature by
Director/CEO

Seal:
Date:
Place:
Name of the Bidder:

Acceptance of Terms & Conditions

To,

MANAGING DIRECTOR
ODISHA STATE WAREHOUSING CORPORATION
PLOT NO: 2, CUTTACK ROAD
BHUBANESWAR-751006, ODISHA
PHONE: 0674-2575157

Subject: - Selection of Dedicated Managed Internet Leased Line (ILL-1:1) Services at 52 depots of Odisha State Warehousing Corporation (OSWC).

Sir,

I have carefully and thoroughly gone through the Terms & Conditions along with scope of work contained in the NIT No.: XXX-XXX-XXX, Date: XX-XX-2026, regarding “Selection of Dedicated Managed Internet Leased Line (ILL-1:1) Services at 52 depots of Odisha State Warehousing Corporation (OSWC).”

I declare that all the provisions/clauses including scope of work of this NIT/Tender Document are acceptable to my company. I further certify that I am an authorized signatory of my company and am, therefore, competent to make this declaration.

Thanking you,

Signature
(Authorised Signatory)

Seal:

Date:

Place:

Name of the Bidder:

Annexure:-4
(To be in Company letter head)

Project Citation Format

Relevant Experience certificate	
General Information	
Name of the project	
Client for which the project was executed	
Name and contact details of the client	
Date of award and date of completion	
Project Details	
Description of the project	
Scope of services	
Service levels being offered	
Technologies used	
Outcomes of the project	
Other Details	
Total cost of the project	
Total cost of the services provided by the respondent	
Duration of the project (no. of months, start date, completion date, current status)	
Other relevant Information	
Copy of Work Order	

Pre-Bid Queries Format**NIT- No. XXX-XXX-XXX, Date: XX-XX-2026****Name of the Company/Firm:**

Name of Person(s) Representing the Company/ Firm:

Name of Person	Designation	Email-ID(s)	Tel. Nos. & Fax Nos.

Company/Firm Contacts:

Contact Person(s)	Address for Correspondence	Email-ID(s)	Tel. Nos. & Fax Nos.

Query / Clarification Sought:

Sl.No.	NIT PageNo.	NIT ClauseNo.	Clause Details	Query / Suggestion / Clarification

Note: - Queries must be strictly submitted only in the prescribed format (.XLS/ .XLSX). Queries not submitted in the prescribed format will not be considered/ responded at all by the tendering authority. Pre-bid queries should send to the email ID – md@oswc.in as per the schedule date & time. Any queries submitted in any format other than prescribed/ sent to any mail id other than mentioned/ beyond the date and time shall not be entertained.